



2019

Annual Report

Our Mission

Hospice of Charles County, Inc. is a non-profit, community-based organization that provides effective pain and symptom management to individuals diagnosed with a terminal illness.

Through the efforts of certified, skilled care professionals and trained volunteers provided emotional and spiritual support to sustain the quality-of-life for patients and caregivers.

Our Vision

Hospice of Charles County, Inc. will be valued as the community's resource for compassionate, quality hospice care - providing care beyond cure.

Our Values

As the staff and volunteers of Hospice of Charles County, Inc., we uphold these principals to guide our work:

- We believe that service to patients, their loved ones and this community motivates all that we do.
- We are inspired by excellence and challenged to continually improve.
- We bring integrity to every element of our work and seek to exemplify the ethical standards of hospice care.
- We have a passionate commitment to fulfilling our vision and mission.
- We respect the values and rights of every human being.
- We embrace teamwork because it enhances our talents and helps us to achieve common goals.

2019 Board of Directors

Christopher Becker
Board Chair

Edith Patterson
Vice Chair

Sue Green
Secretary/Treasurer

Phyllis M. Bartilucci Earnest,
Immediate Past Chair

Mary Bates

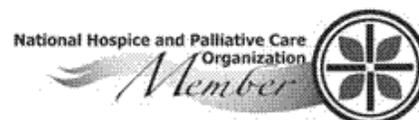
Rhosheeda Proctor

Jason Henry

Janette Acevedo

Brandon L. Jones, CEO/Ex-Officio

Tanneka Jones, CFO/Ex-Officio



WE HONOR VETERANS
Community Partner

Hospice Care

Hospice offers patients and families facing life-limiting illnesses help for living fully in the time that remains. Hospice recognizes death as the final stage of life and seeks to enable patients to continue an alert, pain-free life and to manage other symptoms so their last days may be spent with dignity and quality, surrounded by their loved ones.

Hospice is committed to letting people know they will not face end-of-life issues alone. It is about caring individuals giving gentle reinforcement and medical attention to manage pain and suffering. It is about reaching out to provide needed emotional and spiritual support. And, it is about dispelling myths and developing a true understanding. When you ***put your trust in Hospice of Charles County***, we will be there for you ***because each day of life is precious.***

Hospice Team

The Hospice Team is comprised of the patient, the caregiver, the patient's physician, hospice's professional team and trained volunteers. Everyone works in concert to bring care, comfort, and dignity to the patient during a very difficult time.

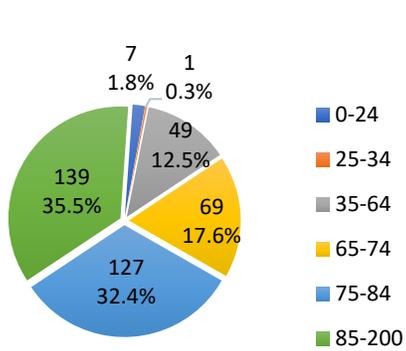
Hospice of Charles County can provide:

- Nursing visits to assess needs and coordinate medications, supplies and medical equipment
- Help with personal care and daily activities
- Emotional support for the entire household including children
- Chaplains to discuss end of life and spiritual concerns
- Social work advice on practical matters
- Emergency availability of Hospice nurses 24 hours a day, seven days week

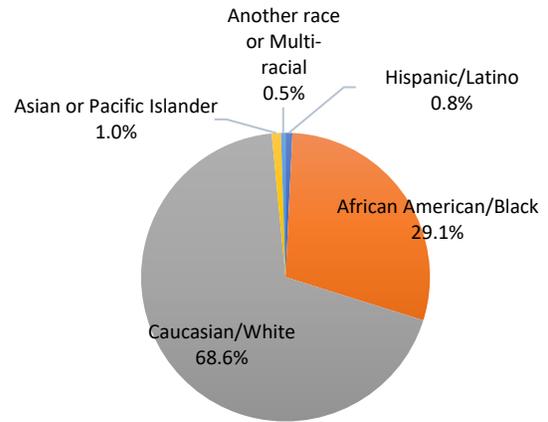
Hospice trained volunteers are also there to help the patient and their family during this difficult time. Volunteers become an extension to the patient's family, providing companionship, running errands, helping with transportation, grocery shopping and giving family members a break to rest and take care of their needs.

In addition to those services, we also have bereavement support services that are available to all members of the Charles County community. The bereavement coordinator provides emotional support to both the patient and family through grief education, home visits and support groups.

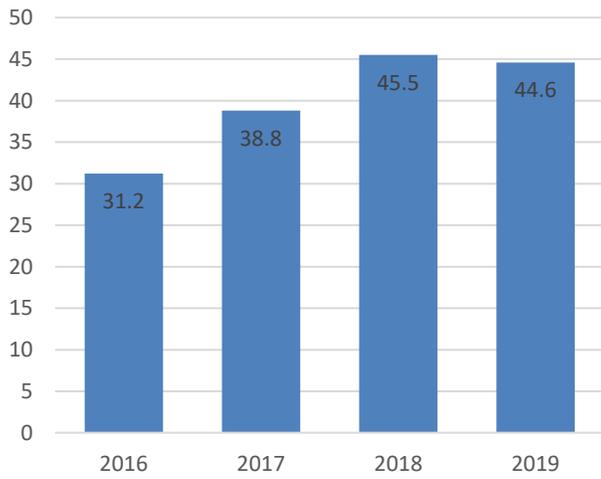
Patients Served by Age



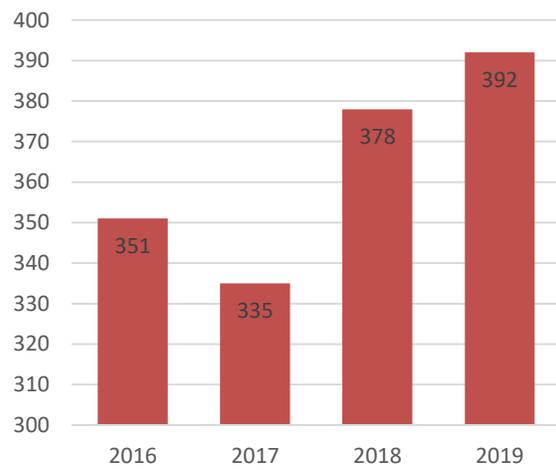
Patients Served by Ethnicity



Average Daily Census by Year



Patients Served by Year



Financial Statement

Hospice of Charles County is a non-profit service provider. Hospice of Charles County is recognized by the Internal Revenue Service as a 501 (c) (3) non-profit organization. Being a community based, non-profit provider, the needs of hospice patients are the primary concern. Our goal is to provide the highest quality of service regardless of socioeconomic status of the patient and family.

STATEMENT OF ACTIVITIES
Year Ended December 31, 2019
With Summarized Financial Information for the Year Ended December 31, 2018

	Without Donor Restrictions	With Donor Restrictions	2019	2018
REVENUES, GAINS AND PUBLIC SUPPORT				
Public support				
Donations and memorials	\$ 149,233	\$ 15,000	\$ 164,233	\$ 176,856
Fundraising events, net of expenses	51,801	-	51,801	118,571
Contributions - donated use of land	-	9,991	9,991	9,991
United Way	3,373	-	3,373	27,054
Grants	-	-	-	20,000
	<u>204,407</u>	<u>24,991</u>	<u>229,398</u>	<u>352,472</u>
Net assets released from restrictions	51,804	(51,804)	-	-
Total public support	<u>256,211</u>	<u>(26,813)</u>	<u>229,398</u>	<u>352,472</u>
Revenues and gains				
Fees and reimbursements, less contractual allowance	2,863,788	-	2,863,788	2,882,075
Realized and unrealized gain (loss) on investments	114,816	-	114,816	(89,840)
Net investment return	37,405	-	37,405	53,936
Miscellaneous	11,783	-	11,783	6,129
Loss on sale of fixed assets	(6,567)	-	(6,567)	-
Total revenues and gains	<u>3,021,225</u>	<u>-</u>	<u>3,021,225</u>	<u>2,852,300</u>
Total revenues, gains and public support	<u>3,277,436</u>	<u>(26,813)</u>	<u>3,250,623</u>	<u>3,204,772</u>
EXPENSES				
Program services	3,272,554	-	3,272,554	2,947,926
Supporting services				
Management and general	335,557	-	335,557	462,783
Fundraising	54,185	-	54,185	20,074
Total expenses	<u>3,662,296</u>	<u>-</u>	<u>3,662,296</u>	<u>3,430,783</u>
Change in net assets	(384,860)	(26,813)	(411,673)	(226,011)
NET ASSETS AT BEGINNING OF YEAR	<u>4,369,929</u>	<u>300,682</u>	<u>4,670,611</u>	<u>4,896,622</u>
NET ASSETS AT END OF YEAR	<u>\$ 3,985,069</u>	<u>\$ 273,869</u>	<u>\$4,258,938</u>	<u>\$4,670,611</u>

How You Can Help

Make a Donation

A significant share of Hospice of Charles County's budget comes from donations. Each gift, large or small helps hospice ensure that services, supplies, and equipment are available when and where they are needed.

Memorial donations to Hospice of Charles County are given in memory of someone special. Donations can also be made in honor of someone special or simply as a contribution to hospice to help support the care we give our community.

Hospice acknowledges all donations. In addition, when donating in memory of a loved one, we notify the family of your generous gift without specifying the amount.

Support the Hospice House



The Charles County community is changing and Hospice's capability to provide support must grow to meet that challenge. With the expected growth of Charles County and an aging population, the need for Hospice care will continue to grow.

Hospice of Charles County operates the first and only free-standing hospice care facility in Charles County. The Hospice House combines all the comforts of home with 24/7 medical, spiritual, and psychological care to support patients facing the realities of terminal illness.

Help us continue to provide care and support to the community by donating through naming opportunities with the house, attending one of our special events, or sponsorship opportunities.

For more information on how to donate, please contact our Development Department at 301-861-5315 or Info@HospiceofCharlesCounty.org.

Workplace Giving

Designate Hospice of Charles County as your charity of choice through the United Way Campaigns and the Maryland Charity Campaign.

Learn More and Tell Others

Contact Hospice of Charles County to request information or to invite a speaker for your organization's upcoming meeting. Make certain your doctor and your place of worship have information about the programs and services available from hospice for those who may need it.

Planned Giving (Estate Planning, Wills, Bequests, Living Wills, and Trusts)

A bequest to Hospice of Charles County is one of the most meaningful and thoughtful legacies you can provide to your favorite charity. Through your planned gift, you will ensure that medical care and services offered to terminally ill patients and their families will continue. Plus, it is a wonderful way to express your support.

A bequest may include cash, stocks, bonds, securities, real estate, pension plans, retirement accounts, life insurance or other property. It may also be a percentage of your estate or designated as a specific amount of money. Your bequest may also provide valuable tax benefits. It is best to contact your attorney, personal accountant, or estate planner to assist you in this important matter.

"I have found that among its other benefits, giving liberates the soul of the giver."

Maya Angelou

Bereavement Services

Bereavement support services are available to all members of the Charles County community. Both hospice staff and specially trained volunteers provide supportive care to family members for 13 months following the death of a loved one.

Hospice of Charles County's bereavement program is designed to help individuals feel hopeful and better able to cope with the challenges of life after the death of a loved one. Our purpose is to validate that an individual has the right to grieve in his/her own way and to offer hope and encouragement during the grieving process.

Bereavement program includes:

Grief Support Groups.

We offer grief support sessions twice per week, Hope Rocks Children's workshops and will introduce a program supporting those who experience loss due to opioid abuse.

Individualized Support.

One-on-one support in the form of scheduled visits in the Hospice office, scheduled visits at the bereaved client's home, and regular phone calls.

Counseling Referrals.

For those who are experiencing complicated grief, Hospice of Charles County provides referrals to local therapists and counselors.

Hope Rocks!

Hospice's Hope Rocks is a free 2-hour bereavement workshop for children between the ages of 8-13 who have lost a family member or someone close to them.

This workshop helps children understand the death and dying process in a healthy manner.

If you would like more information about our bereavement program, please call hospice or e-mail bereavement@hospiceofcharlescounty.org.

Spiritual Care

Spiritual care is a factor in the holistic care concept of Hospice. Some of the primary concerns of a dying patient are spiritual questions related to a sense of purpose, the meaning of life, and hope for the future. The knowledge that a patient will die soon may cause them to explore their beliefs.

Consistent with all hospice concepts, our spiritual care program gives our patients the opportunity to investigate beliefs, not just take them for granted. Under no circumstances do our hospice chaplains impose personal religious or denominational beliefs upon a patient unless that patient requests such insights.

Some of the spiritual needs we can assist with are:

- Re-examining beliefs including beliefs of an afterlife
- Reconciling life choices
- Exploring one's contributions and achievements
- Examining loving relationships
- The need for fellowship and spiritual conversation
- Prayer and meditation
- Religious rituals, such as communion, confession, scripture, and prayer

Volunteers

Volunteers in hospice find it personally gratifying, intellectually stimulating and emotionally meaningful to assist those in need at a critical point in their lives. Many of these volunteers were introduced to hospice through the death of a loved one and understand firsthand the value of hospice care.

Some Volunteers may have professional skills or specialized expertise, but most are just individuals who want to help their friends and neighbors and serve our community.

Hospice utilizes the knowledge and skills an individual already has, plus provides specialized training before a volunteer received an assignment.

Volunteer Opportunities:

- Assistance and support for patients
- Companionship and respite care for loved ones
- Assistance with household tasks
- Running errands and shopping
- Letter writing and reading
- Food preparation and mealtime assistance
- Administrative and clerical support
- Participation in programs
- Fundraising support
- Speaking or helping at community events
- Spiritual and emotional support
- Bereavement support
- Hope Rocks!

How to Reach Us



2505 Davis Road, Waldorf, MD 20603

301-861-5300

www.hospiceofcharlescounty.org